

# Coronavirus & BSM Global

MARCH 2020



BSM Global is committed to the health and well being of our people, clients and communities. We recognise the trust you place in us when we come and see you in your office. We value our relationship with you and we want to reassure you that we remain open for business.

That's why I want to share an update on the actions we are taking at BSM to keep you, and our team members, safe amidst the COVID-19 outbreak.

"Safety Above All" is something we take incredibly seriously at BSM. We are listening to recommendations from the Australian and U.S. [Centers for Disease Control and Prevention \(CDC\)](#) and the [World Health Organization \(WHO\)](#), as we strive to help protect our customers and our team members.

We are giving our team members facts about COVID-19 through our Managers and reminding them to follow simple, but effective steps to keep them safe such as frequent handwashing. We are disinfecting our facilities and equipment as appropriate. And as always, we are encouraging our team members to take any signs of illness seriously and seek medical attention as needed.

We have followed up with our key vendors including [AWS](#) and we are equally satisfied that they have taken appropriate actions in their businesses to deal with the current COVID-19 environment and continue to provide us with an uninterrupted service.

Today, in addition to following the authorities guidelines we have introduced additional measures to reduce the risk to our people by encouraging many of them to work remotely where appropriate. Our commitment to client service will remain unchanged. Our people remain accessible and ready to assist you with any challenges that COVID-19 presents for you.

We look forward to collaborating with you to maximise your business supply chain needs and accelerate your success well beyond the current situation.

Kind Regards  
Robert Flemming